

## Aging & Disability Resource Center

### Department Mission

To help people age 60+ and adults with disabilities secure needed services or benefits, live with dignity and security, and achieve maximum independence and quality of life.

### Overview of Expenditures and Revenues

	2016 Actual	2017 Budget	2017 Estimate	2018 Request	2018 Approved	% Change
<b>Expenditures:</b>						
Personnel	\$ 1,696,021	\$ 1,752,331	\$ 1,743,347	\$ 1,990,552	\$ 1,904,936	
Services & Supplies	865,371	869,962	963,278	731,786	765,229	
Equipment	26,477	5,000	62,691	-	1,250	
Capital Improvement	-	-	114,000	-	-	
<b>Total Expenditures</b>	<b>\$ 2,587,869</b>	<b>\$ 2,627,293</b>	<b>\$ 2,883,316</b>	<b>\$ 2,722,338</b>	<b>\$ 2,671,415</b>	<b>1.68%</b>
<b>Revenues:</b>						
Federal/State Grants	\$ 2,106,235	\$ 2,123,429	\$ 2,318,387	\$ 2,222,062	\$ 2,177,444	
Charges & Fees	370,061	360,807	366,174	385,882	383,432	
Miscellaneous	-	-	24,000	-	-	
Fund Balance Applied	7,179	38,663	60,361	-	-	
<b>Property Tax Levy</b>	<b>104,394</b>	<b>114,394</b>	<b>114,394</b>	<b>114,394</b>	<b>110,539</b>	
<b>Total Revenues</b>	<b>\$ 2,587,869</b>	<b>\$ 2,637,293</b>	<b>\$ 2,883,316</b>	<b>\$ 2,722,338</b>	<b>\$ 2,671,415</b>	<b>1.29%</b>

### Summary of Budget Changes and Highlights

New permanent position- Dementia Care Specialist- funded 100% by State and Federal sources.

Fiscal Associate position moved from the Finance Department to the ADRC. No change in overall FTE or fiscal impact as the position has historically been funded by the ADRC.

Implementation of a registration fee for repeat participants of the Strong Bones health promotion program.

Program prioritization change. Transportation is now program priority #3 and health promotion is now program priority #4.

The nutrition program will have a new operational structure for 2018 operating an 'in house' kitchen from Fall Creek.

The required minimum levy match for all ADRC grants is \$92,913. The 2018 levy request is equal to the 2017 levy allocation of \$114,394.

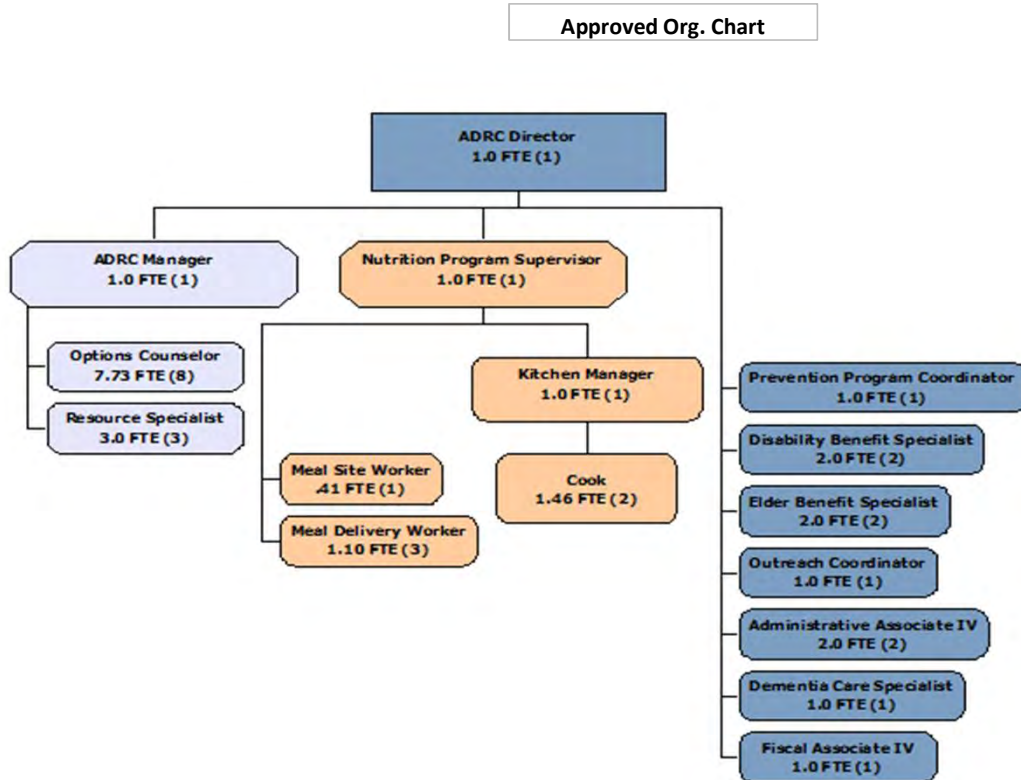
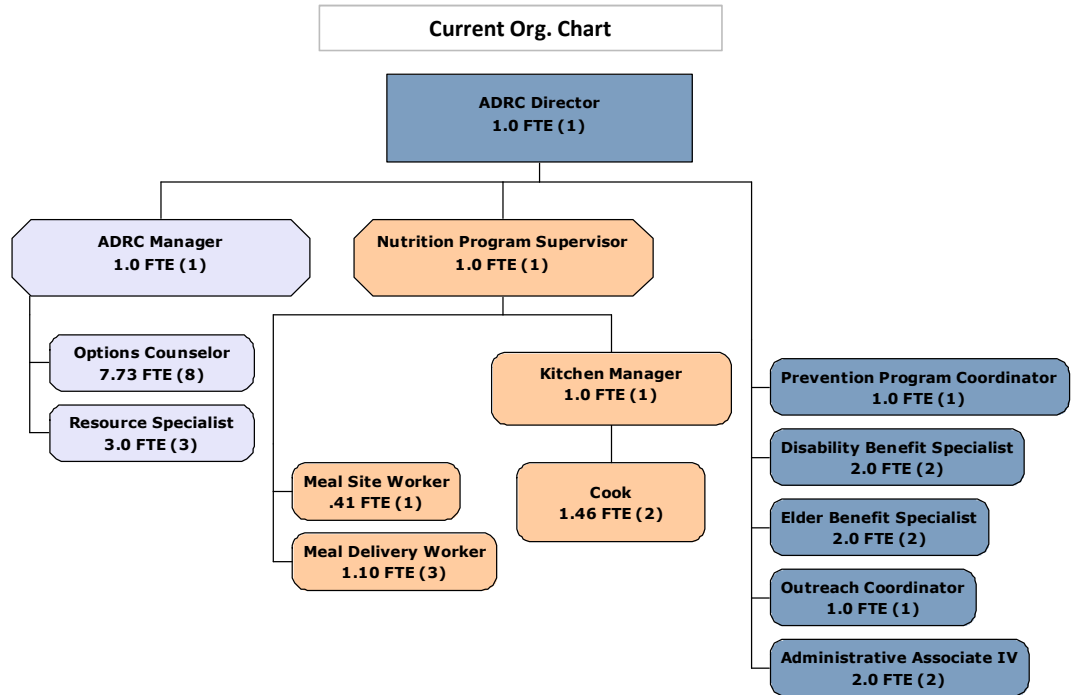
The Nutrition Program fund balance is currently \$56,887 as of August 1, 2017. These funds can only be used towards the Meals on Wheels and Congregate Dining programs.

The Transportation Program fund balance is currently \$90,324 as of August 1, 2017. These funds can only be used towards transportation expenses requiring preapproval by DOT.

No funding budgeted for the community agency allocations for the LE Phillips Senior Center and the Augusta Senior Center.

\*2017 miscellaneous revenue listed for \$24,000 is the Innovation Funds awarded by the Committee on Administration.

## Organizational Chart



Year	2011	2012	2013	2014	2015	2016	2017	2018
FTE	19.49	21.41	22.99	24.42	23.21	23.21	25.70	27.70

**Program Financials**

2018 Approved Program/Service	Program 1 Info & Counseling	Program 2 Nutrition	Program 3 Transportation	Program 4 Prevention & Health Promotion	Program 5 Marketing & Outreach
<b>Expenditures:</b>					
Personnel	\$ 968,550	\$ 330,504	\$ 29,213	\$ 187,454	\$ 151,980
Service & Supplies	101,362	331,543	241,905	51,564	35,738
Equipment	1,250	-	-	-	-
<b>Total Expenditures</b>	<b>\$ 1,071,162</b>	<b>\$ 662,047</b>	<b>\$ 271,118</b>	<b>\$ 239,018</b>	<b>\$ 187,718</b>
<b>Revenues:</b>					
State & Federal Grants	\$ 1,039,201	\$ 268,351	\$ 225,545	\$ 232,374	\$ 173,019
Charges & Fees	10,495	364,987		2,000	5,950
Miscellaneous	-	-	-	-	-
Fund Balance Applied	-	-	-	-	-
<b>Property Tax Levy</b>	21,466	28,709	45,573	4,644	8,749
<b>Total Revenues</b>	<b>\$ 1,071,162</b>	<b>\$ 662,047</b>	<b>\$ 271,118</b>	<b>\$ 239,018</b>	<b>\$ 187,718</b>
Mandated Service?	Yes	Yes	Yes	Yes	Yes

2018 Approved Program/Service	Program 6 Public Long Term				Totals
<b>Expenditures:</b>					
Personnel	\$ 237,235				\$ 1,904,936
Service & Supplies	3,117				765,229
Equipment	-				1,250
<b>Total Expenditures</b>	<b>\$ 240,352</b>				<b>\$ 2,671,415</b>
<b>Revenues:</b>					
State & Federal Grants	\$ 238,954				\$ 2,177,444
Charges & Fees	-				383,432
Miscellaneous	-				-
Fund Balance Applied	-				-
<b>Property Tax Levy</b>	1,398				110,539
<b>Total Revenues</b>	<b>\$ 240,352</b>				<b>\$ 2,671,415</b>
Mandated Service?	Yes				Yes

2017 Approved Program/Service	Program 1 Info & Counseling	Program 2 Nutrition	Program 3 Prevention & Health Promotion	Program 4 Transportation	Program 5 Marketing & Outreach
<b>Expenditures:</b>					
Personnel	\$ 858,549	\$ 277,080	\$ 193,717	\$ 23,955	\$ 161,112
Service & Supplies	100,228	394,899	62,095	258,173	62,361
Equipment	5,000	-	-	-	-
<b>Total Expenditures</b>	<b>\$ 963,777</b>	<b>\$ 671,979</b>	<b>\$ 255,812</b>	<b>\$ 282,128</b>	<b>\$ 223,473</b>
<b>Revenues:</b>					
State & Federal Grants	\$ 953,962	\$ 267,780	\$ 238,311	\$ 214,770	\$ 209,370
Charges & Fees	400	352,466	1,086	-	6,855
Miscellaneous	-	-	-	-	-
Fund Balance Applied	-	19,871	-	18,792	-
<b>Property Tax Levy</b>	<b>\$ 9,415</b>	<b>\$ 31,862</b>	<b>\$ 16,415</b>	<b>\$ 48,566</b>	<b>\$ 7,248</b>
<b>Total Revenues</b>	<b>\$ 963,777.0</b>	<b>\$ 671,979.0</b>	<b>\$ 255,812.0</b>	<b>\$ 282,128.0</b>	<b>\$ 223,473.0</b>
Mandated Service?	Yes	Yes	Yes	Yes	Yes

2017 Approved Program/Service	Program 6 Public Long Term Care				Total
<b>Expenditures:</b>					
Personnel	\$ 237,918				\$ 1,752,331
Service & Supplies	2,206				879,962
Equipment	-				5,000
<b>Total Expenditures</b>	<b>\$ 240,124</b>				<b>\$ 2,637,293</b>
<b>Revenues:</b>					
State & Federal Grants	\$ 239,236				\$ 2,123,429
Charges & Fees	-				360,807
Miscellaneous	-				-
Fund Balance Applied	-				38,663
<b>Property Tax Levy</b>	<b>888</b>				<b>114,394</b>
<b>Total Revenues</b>	<b>\$ 240,124</b>				<b>\$ 2,637,293</b>
Mandated Service?	Yes				Yes

<b>#1 Information &amp; Counseling</b>		Budget \$1,071,162	Levy \$21,466		FTEs 10.80
This program provides a central source of information about a broad range of community resources and benefits of interest to people age 60+ and adults with disabilities of all incomes and their caregivers. ADRC customers are helped to understand the various short and long term care options and benefits available, use their personal resources wisely, and delay or reduce the demand for public funding for services.					
<b>OUTPUTS</b>					
<i>(YTD column = Jan-June results)</i>		<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>YTD 2017</b>
Information & assistance contacts:		10,742	12,294	17,271	8,334
Options Counseling Referrals			1182	1,396	746
Disability Benefit Specialist Referrals				326	221
Elder Benefit Specialist Referrals				656	452
Medicare Annual Open Enrollment Referrals (October 15 - December 7)		306	313	265	tbd
Nursing Home Resident Contacts		194	205	171	72
Total Number of Volunteers				5	4
Hours Donated by Volunteers		505	399	167	60
Unduplicated number of people receiving assistance:		4,149	5,085	5,999	3,227
Contacts for assistance ages 60+ (standard is 1,344):		7,758	8,646	12,858	6,140
Contacts for assistance ages 18-59 (standard is 768):		2,984	3,648	4,413	2,151
<b>Performance Goal</b>	<b>Outcome Measures</b>	<b>Benchmark</b>	<b>2015</b>	<b>2016</b>	<b>YTD 2017</b>
To provide ADRC customers with reliable and objective information so that they can access services and make informed choices about their short and long-term care options.	90% of individuals completing satisfaction survey will report the ADRC met or exceeded their expectations for assistance.	90%		100%	100%
To provide nursing home residents with the information and assistance they need to safely relocate back into the community	We will assist a minimum of 27 nursing home residents in successfully relocating back into the community annually.	27	54	55	16
<b>#2 Nutrition</b>		Budget \$662,047	Levy \$28,709		FTEs 7.22
This program includes Meals on Wheels delivered throughout the county. Senior dining sites located at the Augusta Senior Center, LE Phillips Senior Center, and St. John's Apartments are included. Additional services that support nutrition are also a part of this program area such as the liquid supplement program and volunteer drivers for Meals on Wheels.					
<b>OUTPUTS</b>					
<i>(YTD column = Jan-June results)</i>		<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>YTD 2017</b>
Congregate meals served:		7,847	9,200	8,850	4,278
Meals on Wheels delivered:		71,858	69,544	68,785	33,166
People served:		1,354	1,365	1,411	812
Cases of Liquid Supplements distributed:		1,087	1,214	1,384	705
Nutrition Risk Screens completed:		615	688	636	221
Total number of volunteers:				192	203
Hours donated by volunteers:		13,760	13,605	12,934	6,139
<b>Performance Goal</b>	<b>Outcome Measures</b>	<b>Benchmark</b>	<b>2015</b>	<b>2016</b>	<b>YTD 2017</b>
To make high quality Nutrition Program services available to eligible individuals, countywide.	85% of program participants responding to semiannual satisfaction surveys will indicate overall program satisfaction as good to excellent.	85%		96%	tbd
<b>#3 Transportation</b>		Budget \$271,118	Levy \$45,573		FTEs 0.08
The county partners with the City of Eau Claire to provide transportation for people age 60+ and adults with disabilities who do not have access to transportation. Rides are provided for medical, nutritional, social, and employment purposes. The program is funded with a WI Department of Transportation grant and levy match.					
<b>OUTPUTS</b>					
<i>(YTD column = Jan-June results)</i>		<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>YTD 2017</b>
Total number of para-transit trips		21,459	20,365	25,121	10,599
Total number of after-hours trips on Saturday evening & Sundays		2,697	2,582	3,720	1,539
Total number of out of county trips		263	213	315	62
Total number of rides for people age 60+		8,250	6,969	10,997	6,208
Total number of rides for people with disabilities		16,169	16,201	17,987	5,992
Total number of volunteers					
Total number of hours donated by volunteers					

<u>Performance Goal</u>	<u>Outcome Measures</u>	<u>Benchmark</u>	<u>2015</u>	<u>2016</u>	<u>YTD 2017</u>
To ensure individuals using Specialized Transportation are satisfied with the service.	90% of users responding to semi annual surveys will indicate they are satisfied to very satisfied with Specialized Transportation services.	90%	90%	94%	92%
<b>#4 Prevention &amp; Health Promotion</b>		Budget \$239,018	Levy \$4,644		FTEs 2.06
This program includes a variety of prevention and health promotions programs. Evidenced-based prevention classes such as Stepping On, Living Well with Chronic Conditions, Strong Bones, Powerful Tools for Caregivers and Healthy Eating for Successful Living are a part of this program area. Other prevention programs and promotion activities include: in home fall prevention screening and education, memory screening and referral, adaptive equipment loans, respite, and other supportive services such as in-home care or adult day services.					
<b>OUTPUTS</b>					
<i>(YTD column = Jan-June results)</i>					
Total Prevention & Health Promotion Classes Offered:		<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>YTD 2017</u>
Total Number of Participants in Prevention & Health Promotion Classes:		284	370	428	422
Memory Screens Completed:		55	133	44	31
Adaptive Equipment Loans:			237	281	188
Total number of volunteers				16	13
Hours donated by Volunteers		89	491	622	419
Individuals receiving supportive and/or respite services:		27	61	47	26
1. Older Americans Act funded		7	26	19	9
2. Alzheimer Family Caregiver Support Program funded		18	27	14	10
3. Tax Levy Funded		2	8	14	7
<u>Performance Goal</u>	<u>Outcome Measures</u>	<u>Benchmark</u>	<u>2015</u>	<u>2016</u>	<u>YTD 2017</u>
To provide classes, risk screenings, counseling and education to ADRC customers in order to promote healthy practices and increased quality of life.	95% of individuals responding to post class surveys will indicate the information and education provided met or exceeded their expectations.	95%	99%	100%	100%
	90% of memory screens indicating risk will be referred to the participant's physician.	90%		80%	86%
	95% of adaptive equipment loans will be returned within 90 days.	95%		100%	95%
<b>#5 Outreach &amp; Public Education</b>		Budget \$187,718	Levy \$8,749		FTEs 2.50
This program promotes awareness of ADRC programs and issues relating to aging and disability including: staff presentations, website, Facebook page, newsletter, resource directory, posters, ads, mailings, news releases, health fairs, and a wide variety of other educational activities. It also includes education presentations such as Medicare & You, Owning Your Future, Final Affairs, The Caregiver Town hall Meeting and more.					
<b>OUTPUTS</b>					
<i>(YTD column = Jan-June results)</i>					
Staff presentations and educational outreach:		<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>YTD 2017</u>
Number of people attending presentations:		134	184	194	98
Newsletters distributed:		5,143	9,557	6,585	8,507
ADRC website hits:		24,319	26,151	28,690	14,925
ADRC Facebook page likes:		57,089	26,030	27,657	16,540
Total number of volunteers		252	336	423	428
Total number of hours donated by volunteers				20	5
				191	90
<u>Performance Goal</u>	<u>Outcome Measures</u>	<u>Benchmark</u>	<u>2015</u>	<u>2016</u>	<u>YTD 2017</u>
To provide a variety of educational opportunities and informational materials to ADRC customers and professionals who work with ADRC customers.	95% of all scheduled presentations and events will not be canceled due to low participation.	95%	99%	99%	100%
<b>#6 Public Long-Term Care Programs</b>		Budget \$240,352	Levy \$1,398		FTEs 3.05
This program includes administering the Adult Long Term Care Functional Screen for people age 65+ and adults with physical and developmental disabilities to determine their functional eligibility for publicly funded long-term care programs: Include, Respect, I Self Direct (IRIS) and Family Care.					

<b>OUTPUTS</b>					
		<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>YTD 2017</b>
		<i>(YTD column= Jan- June results)</i>			
Total Family Care Enrollments		147	172	248	86
1. Community Link		147	172	170	63
2. Care Wisconsin		N/A	N/A	32	23
Total IRIS Enrollments		37	44	46	30
Medical Assistance Applications the ADRC Assisted With		191	155	202	87
<b>Performance Goal</b>	<b>Outcome Measures</b>	<b>Benchmark</b>	<b>2015</b>	<b>2016</b>	<b>YTD 2017</b>
To provide functional eligibility determination in an accurate and timely manner.	100% of ADRC staff certified to conduct the functional screen will successfully complete Continued Skills Testing to maintain their certification.	100%	100%	100%	100%
<b>Totals</b>		<b>Budget</b> <b>\$2,671,415</b>	<b>Levy</b> <b>\$110,539</b>		<b>FTEs</b> <b>25.71</b>